

## FREQUENTLY ASKED QUESTIONS (FAQs)

### **1. How do I know that my application is registered?**

Successful Registration is indicated by the Page displayed after clicking the Submit Button. You will also receive "USERID" and "PASSWORD" through email and SMS to the mail ID and mobile number provided at the time of registration.

### **2. I did not receive the email intimation for registration of my application?**

"USER ID" and "PASSWORD" are later sent by auto-response confirmation email. Provide a valid working email id in the application form. Delivery of the email purely depends upon the correctness of E-Mail ID provided, Policy of your E-Mail Service Provider to accept and Divert such emails under Bulk or Spam Mails or bounce back such mails without accepting it due to heavy number of emails generated by our application. In case of Govt/official/company Email Ids, delivery is controlled by your Company Policies. Therefore, please do not expect replies from us, if you do not receive such confirmation/auto-response Emails.

### **3. What should I do if there is lot of delay in accessing the page?**

Speed for Registration of Online Application on Internet, is based on various factors like Internet Speed, large number of applicants trying to register the application at the same time etc. Therefore, if you are not able to access the page for registration immediately, please retry after a gap of 15 minutes or during off-peak hours during the night.

### **4. I got Blank / Zero Registration No. after submission of application on-line?**

In rare cases Candidates may get Zero (0) Registration No. with valid Password. Candidates are advised to please intimate us on [bethelpdesk@biotech.co.in](mailto:bethelpdesk@biotech.co.in) for further action.

### **5. I did not receive the acknowledgement / reply to my email communication?**

"Reply to" Email Id for the Application is created for the convenience of the Candidates for genuine communications. Please do not use this address to send back the emails for "Acknowledgment", "Vacation Mail", "Friendship Offers", "Sales Offers" etc. Our Email Server is configured to delete such emails automatically.

**6. What details should I mention in my email for any query?**

While writing emails to us with the queries for genuine problem, please mention your Name and User ID. In case of application failure or any error message, please attach a screenshot of the error in JPG format or as MS Word file.

**7. What payment options can I use for this service?**

Payment of application fee can be made only by Net Banking or Card Payment.

**8. In case of unsuccessful submission of application form in first attempt, do I need to create a fresh user id?**

No, in case the application form was not filled in first attempt do not create new user id. You can fill or complete the application form by login into your account by clicking on already registered users and putting in your already created user id and password. In such scenario, please clear the cache memory of the browser being used for the filling the application.

**9. What should I do if I do not receive email with password by clicking on “Forgot password” link?**

Write your query to [bethelpdesk@biotech.co.in](mailto:bethelpdesk@biotech.co.in) and wait for the response. **Do not create another user id till then.**

**10. I have completed M.Sc in Zoology/Botany/ Microbiology/ Biochemistry/ Lifescience/Bioscience/Biophysics can I apply to BET 2019?**

**Yes**, you are eligible to apply to BET 2019 as per the eligibility criteria furnished in the advertisement.

**11. I have completed B.E./B.Tech in Bioinformatics, am I eligible to apply?**

**Yes**, you are eligible to apply to BET 2019.

**12. Is there any application fee for BET 2019?**

The application fee for BET 2019 is Rs. 1000/- (One thousand Only) for General, EWS and OBC candidates; Rs. 250/- (Two Fifty Only) for SC/ST and Differently Abled candidates.

**13. I belong to the category OBC (Non Creamy Layer), what is the eligibility criteria under education head and age relaxation?**

As per the furnished advertisement, the criteria for relaxation for the OBC (Non Creamy Layer) category is as under:

**Education:** minimum 60% aggregate marks in the Qualifying exam

**Age relaxation:** the candidate is eligible to write the test upto the age of 31 years (as on 22-March-2019)

**14. I belong to SC/ST category, am I eligible for any relaxation?**

**Yes**, as per the furnished advertisement, the criteria for relaxation for the SC/ST categories are as under:

**Education:** minimum 55% aggregate marks in the Qualifying exam

**Age relaxation:** the candidate is eligible to write the test upto the age of 33 years (as on 22-March-2019)

**15. Is there any relaxation of age for female candidate?**

**Yes**, female candidates are eligible to apply for BET- 2019 upto an age of 33 years (as on 22-March-2019).

**16. If I am Differently Abled (DA), am I eligible for any relaxation?**

**Yes**, as per the furnished advertisement, the criterion for relaxation for the Differently Abled category is as under:

**Education:** minimum 55% aggregate marks in the Qualifying exam

**Age relaxation:** the candidate is eligible to write the test upto the age of 33 years (as on 22-March-2019)

**17. What should I do if I'm unable to upload photo/signature/other required documents?**

Log out from the current session. Login with the provided user ID and password after sometime. You will be able to upload the required information. If the problem still persists, try scaling down the size of images as displayed on the upload page. In such scenario, please clear the cache memory of the browser being used before you login again.

**18. Can I upload the required certificate in PDF?**

You can upload the required certificate **only** in the JPEG/JPG formats.

**19. I am a M.Sc/B.Tech/M.Tech last semester student, which document should I upload?**

You can upload the scanned copy of the certificate as displayed on application portal and BCIL website ([www.bcil.nic.in](http://www.bcil.nic.in)).

**20. I have completed my master degree, result is still awaited what document can I upload?**

You can upload the scanned copy of the latest marksheet.

**21. I am not able to find the name of my university in the dropdown list, what should I do?**

Please write an email to the helpdesk (email id: [bethelpdesk@biotech.co.in](mailto:bethelpdesk@biotech.co.in) ), furnishing the following details: User Id, Name of the candidate and the name of the university. Wait for the reply from the helpdesk and proceed as instructed in the email received.

**22. I am not able to find the name of my district in the drop-down list of cities in the address field, what should I do?**

We have tried our best to populate all the districts in the list, but if you are not able to find the name of the district in the drop-down list, please select the nearby district name.

**23. While proceeding with the payment, something went wrong (link loss, slow internet connection, not able to reach payment gateway etc.), what should I do?**

Please try to login again to the application using the given password, after 5-10 minutes. If still the same problem persists, please write to the helpdesk email (email id: [bethelpdesk@biotech.co.in](mailto:bethelpdesk@biotech.co.in) )

**24. Is it required to send the hard copy of the online filled application?**

**No**, the hard copy of the online filled application is not required.